

Subrecipient Handbook for Reimbursement Requests & Monthly Reports

Community Development Block Grant

Grants Management

PY 2015

This handbook is the final project of Iliza Sebikali, a Grants Management staff, for the Problem Solving and Decision Making training she attended in April of 2015.

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I. Introduction

A. Guidebook Purpose and Goal

The purpose of this guidebook is to provide guidelines to CDBG grant subrecipients regarding the monthly Request for Reimbursement and Program Reports that should be submitted to the City of Arlington Grants Management staff.

B. Available Services

It is highly encouraged that subrecipient staff, whether new or experienced, takes advantage of the assistance available to them through the Grants Management team:

- Technical assistance: phone, email and in-person technical assistance is available upon request;
 - Time available: Monday through Friday, 8AM to 5PM;
 - Location available: at the Grants Management office or at the subrecipient office location.

II. Importance of On-Time and Accurate Reports

Each month, Grants staff keeps records of the date and time as well as the accuracy of the reimbursement requests and program reports submitted by subrecipients. On-time submission and accuracy of those documents can have a positive impact on future funding. However, repetitive lateness or inaccuracies could have a negative impact on future funding.

A. Positive Impact

The first and foremost benefit of submitting reimbursement requests on time is an earlier reimbursement of the organization qualified expenses. In addition, it is important for subrecipients to submit on time and accurate program reports and requests in order for the Grants Management staff to report in an accurate manner and timely to Arlington residents and the U.S. Department of Housing and Urban Development (HUD).

Furthermore, in past years, depending on available funding, returning subrecipients in good standing benefitted from performance bonuses when reapplying for grants. Bonuses may be allocated to organizations with accurate and timely monthly reports and requests, as well as good performance and monitoring results.

B. Negative Impact

The direct impact of a late and inaccurate reimbursement request is a potential delay in the reimbursement to the subrecipient for qualified expenses. Repetitive late and inaccurate program reports and requests could lead to more frequent monitoring visits as well as monitoring findings, which could lead to a reduction or suspension of future funding.

III. Things to Remember

There are few important things that subrecipients need to remember in order to increase on-time submission of reimbursement requests and program reports as well as their accuracy.

A. Contacts

For help regarding program reports and/or requests for reimbursement, please contact:

- ② Grants Coordinator I: Amy Powell – 817-459-6229 – Amy.Powell@arlingtontx.gov
- ② Program Specialist: Iliza Sebikali – 817-459-6206 – Iliza.Sebikali@arlingtontx.gov
- ② Grants - Main Contact: 817-459-6258 - GrantsManagement@arlingtontx.gov

B. Dates

Important dates for the submission of program reports and reimbursement request are:

- ② 15th of each month: **deadline** to submit the request and reports. In case the 15th falls on a weekend, submit the documents on the Friday before that weekend. If your agency cannot submit the documents by the 15th, contact Grants staff beforehand.
- ② Last day of each month: an email **reminder** is sent to all subrecipients about the submission deadline. Seize that opportunity to reply with any issues or questions.

C. Other Tips

In order to improve timely and accurate submission of requests and reports, remember:

- ② **Communicate** with Grants staff about any issues or questions;
- ② **Notify** Grants staff before the deadline (15th) about any potential lateness;
- ② **Inform** Grants staff once the requests and reports are mailed so they expect them;
- ② **Request** on-site technical assistance for any new staff in grant funded programs;
- ② **Contact** Grants staff if you have issues that could impact the accuracy of the reports;
- ② **Report** any change in key positions or positions related to grant funded programs.

IV. Reporting Processes

A. Request for Reimbursement and Financial Status report (FSR)

1. General Information

It is important to remember that:

- ② The FSR is based on the CDBG grant agreement program budget (Exhibit C);
- ② The Program Budget (Exhibit C) can be revised **once** during the program year with sufficient justification and the approval of the Grants Manager;
- ② Budget amendments will be accepted prior to the end of the third quarter (March 31), but not after that date;
- ② Grants staff is available for help and advice regarding the budget revision.

2. Data Needed

Financial Status Report			
Data Requested	Information Required	Data Requested	Information Required
Subrecipient	Organization name	All supporting [...] exceptions:	Specify any missing supporting document
Address	Organization address	Grant Amount	Prepopulated; Total grant amount allocated
INVOICE #	Invoice number, from 1 to 12 (for July to June), corresponding to the month of the report	Amount in This Request	Amount requested for reimbursement for the report month
PO #	City Staff Use Only	Total Previous Requests	Total amount requested for reimbursement from the beginning of the program year to the previous month
Contract Period	Prepopulated; from July 1 to June 30 of the program year	Remaining Balance	Remaining balance from the allocated grant amount as of the report month
Report for Month Ending	Specify the month for which reimbursement is requested	Final Report: Date	To be filled at the end of the program year to confirm that the FSR submitted is the final
Phone Number	Organization phone number	Prepared By / Title / Date	Organization preparer signature (blue ink); Preparer title and date of signature
Fax Number	Organization fax number	Approved By / Title / Date	Organization approver signature (blue ink), as specified in the grant award contract; Approver title and date of signature
Tax ID #	Organization tax ID number	Received/Approved By / Title / Date	City Staff Use Only
Budget	Prepopulated, by line item and in total; Based on organization budget/contract	Accounting Unit	City Staff Use Only
This Month	Amount requested for reimbursement for the report month, by Line Item and in Total	Catalyst ID	City Staff Use Only
Cumulative	Cumulative amount requested for reimbursement since the beginning of the program year, by line item and in total		

3. Documents Needed

The FSR requires supporting documents, depending on the line item funded by grant dollars. Supporting documents for the FSR include, but is not limited to:

- ② For salary: paystubs, general ledger and timesheets;
- ② For direct services such as meals, transportation or case management: detailed service log of each unit of service provided (1 meal, 1 trip, 1 case management unit);
- ② For utilities and supplies: invoices and receipts of payment;
- ② For scholarships: list of scholarship recipients with the amount of grant funds used.

It is the discretion of Grants staff to request additional supporting documents to substantiate your agency request for reimbursement.

4. Most Common Errors

A common error with the request for reimbursement is the request for more funds than what was allocated to the organization in the contract budget. To avoid this error, keep track of the cumulative amounts on a monthly basis and make sure to only request reimbursement up to the amounts allocated to each line item and in total.

	Budget	This Month	Cumulative
Salary:			
Program Director		\$ -	\$ -
Employee Health/Retirements		\$ -	\$ -
Payroll Taxes		\$ -	\$ -
TOTAL	\$ -	\$ -	\$ -

Verify that the cumulative amounts correctly add up each month and never exceed the total allocated amount.

Another common error on the reimbursement request is the disturbance of pre-entered formulas leading to errors in the calculation of various amounts. A way to avoid this error is to not manipulate pre-entered formulas.

Grant Amount	\$	-
Amount This Request	\$	-
Total Previous Requests	\$	-
Remaining Balance	\$	-

These line items have pre-existing formula and should prepopulate. Do not change or remove the formulas.

This amount should be manually entered.

Finally, it happens that agencies send reimbursement requests without original signatures or titles. Signatures should always be original, in blue ink, from the preparer and the agency authorized signatory as stated in the grant agreement.

Signatures should be in blue ink.

Prepared By	Title	Date
Approved By	Title	Date

The approver should be the person appointed as such in the contract or by an official letter from CEO or Board President.

Do not forget titles.

B. Client Intake Form

1. General Information

- The Client Intake form collects demographic and income data from clients served;
- An organization can opt-out of using that form; however, it needs processes in place to collect the same data;
- Income data can be collected through any acceptable HUD method (24 CFR Part 570.506 (b));

2. Data Needed

Client Intake Form			
Data Requested	Information Required	Data Requested	Information Required
Agency	Agency name	Age of Head of Household	Age of client's head of household
Month	Month of initial service	Sex of Head of Household	Sex of client's head of household
Project	Project name	Number of People in Household	Number of people in the client household
Date	Date of initial service	Client Race	All clients should select and circle one race
Name	Client name	Household Income	Clients select their income limit based on the number of people in their household
Address	Client address	Client Signature / Date	Client signs and dates
Ethnicity	Client ethnicity. All clients should check a box	Staff Signature / Date	Agency staff sign and date
Client Age	Age of client		

3. Most Common Errors

Subrecipients' clients are sometimes confused when selecting their race. HUD recognizes 10 race categories for PY2015 and each client should select **only one** of them.

Circle One:

1	White	2	Black/African American	3	Asian	4	American Indian/Alaskan Native	5	Native Hawaiian/Other Pacific Islander
6	American Indian/Alaskan Native & White	7	Asian & White	8	Black/African American & White	9	American Indian/Alaskan Native & Black/African American	10	Other Race

There are currently 10 races recognized by HUD. Each client must select one of them.

Another source of confusion for subrecipients' clients is ethnicity. It is different from race. Each client should select a race then identify if they are Hispanic or not.

Ethnicity:

☐ Hispanic ☐ Non Hispanic

All clients should check one of the two boxes

Clients are also often confused when it comes to choosing their income category. First, the client should **find the column with their corresponding household size**. Then, the client should **select the income limit of their income category** under that column, based on their annual income. Each income represents the maximum income for that income category.

On this row, the client finds the number corresponding to their household size. Below that number, the client selects their income category. The amounts displayed represent the maximum annual income for each income category.

*Columns Denote # of People in Household

Circle One:

	1	2	3	4	5	6	7	8
<30%	\$14,650	\$16,750	\$20,090	\$24,250	\$28,410	\$32,570	\$36,730	\$40,890
<50%	\$24,400	\$27,900	\$31,400	\$34,850	\$37,650	\$40,450	\$43,250	\$46,050
<80%	\$39,050	\$44,600	\$50,200	\$55,750	\$60,250	\$64,700	\$69,150	\$73,600

30%=Very low income (VLI) 50%=Low income (LI) 80%=Moderate Income (MI)

Example 1: for a 1 person household with an annual income of \$13,000, the client should select the circled income limit because \$13,000 is below \$14,650 which represents the income limit/maximum for that income category.

Example 2: for a household of 4 people with an annual income of \$32,500, the client should select the circled income limit. Indeed, \$32,500 is above \$24,250 (the income limit for the first income category), but it is below \$34,850 which represents the income limit/maximum for the second income category.

Example 3: for a household of 7 people with an annual income of \$65,000, the client should select the circled income limit. Indeed, \$65,000 is above \$36,730 (the income limit for the first income category); it is also above \$43,250 (the income limit for the second income category). However, it is below \$69,150 which represents the income limit/maximum for the third income category.

C. Client Data Summary

1. General Information

- ④ The Client Data Summary gathers demographic and income data of every new client served each month of the program year with programs funded with HUD grants;
- ④ The information entered in the Client Data Summary comes from the Client Intake Form;
- ④ At the beginning of a new program year, any client served in the previous program year that is still receiving service from a HUD grant funded program should be entered as a new client in the new program year with the initial date of service of July 1.

2. Data Needed

Client Data Summary			
Data Requested	Information Required	Data Requested	Information Required
Month of	Month of the report	Age/HoH	Age of the head of household
Organization/ Program	Name of the organization or program funded	# in HH	Number of people in the household
CDBG #	Client CDBG number, if applicable	Total Annual HH Income	Total annual income of the household
Case #	Client case number	Source	Source used to determine the total annual household income
Client Name	Name of client served	Verified	Check or initial for each client whose total annual income has been verified
Date of Initial Service	The date the client received the initial service in the program year	VLI	Check if the client annual household income falls on the "Very Low Income" category, based on the program year income limits
Client Race	Race of the client	LI	Check if the client annual household income falls on the "Low Income" category, based on the program year income limits
Hispanic Y/N	Client ethnicity: "yes" for Hispanic; "no" for Non-Hispanic	MI	Check if the client annual household income falls on the "Moderate Income" category, based on the program year income limits
Client Age	Age of the client	AMI	Check if the client annual household income is above the "Moderate Income" category, based on the program year income
Sex/HoH	Gender of the head of household		

3. Most Common Error

Common errors on the Client data Summary are related to the race and ethnicity of clients as well as their income categories. The example below shows you how to avoid those errors.

[illegible]

D. Population Served Report

1. General Information

- The Population Served Report gives the statistics of demographic and income data for all clients served with HUD grants funded programs.

2. Data Needed

Performance Measurement Report			
Data Requested	Information Required	Data Requested	Information Required
Agency	Name of the agency	Total # of persons assisted (Arlington CDBG Only)*	Enter the total number of people served, in one column for the current month, in another column since the beginning of the program year.
Month	Month of the report	Very Low Income VLI (<30% of median)	Enter the total number of new Very Low Income households served: in one column for the current month, in another column since the beginning of the program year.
Project	Name of the program/project	Low Income LI (<50% of median)	Enter the total number of new Low Income households served: in one column for the current month, in another column since the beginning of the program year.
Unduplicated Total Served	For each race, determine the total number of new clients served for the current month.	Moderate Income MI (<80% of median)	Enter the total number of new Moderate Income households served: in one column for the current month, in another column since the beginning of the program year.
Unduplicated Hispanic	For each race, determine the total number of new Hispanic clients served for the current month.	Above Moderate Income AMI (>80% of median)	Enter the total number of new Above Moderate Income households served: in one column for the current month, in another column since the beginning of the program year.
Cumulative Total Served	For each race, determine the total number of people served since the beginning of the program year.	Percent LMI (must be a minimum of 51%)	Self-populated, with formula included (do not modify formula)
Cumulative Hispanic	For each race, determine the total number of Hispanic people served since the beginning of the program year.	Female Head of Household	Total number of new female headed households: in one column for the current month, in another column since the beginning of the program year.

3. Most Common Error

One of the most common errors with the Population Served Report is the incorrect count of persons served and their demographic and income data. To avoid this error, make a careful and correct count of data entered in the Client Data Summary.

E. Client Service Log

1. General Information

- The Client Service Log tells which days of the month each new client was served;
- Keep a record of all services provided to all clients served during the program year so they can be reviewed when your agency is monitored.

2. Data Needed

Client Service Log			
Data Requested	Information Required	Data Requested	Information Required
Month of	Month of the report	Case Number	Case number of each client served
Organization/Program	Name of the organization or the funded program	1 to 31 (numbers):	The numbers 1 to 31 represent the days of the month. Put a check mark on each day of the month that each client was served.

F. Performance Measurement Report

1. General Information

- ④ The Performance Measurement Report tracks agencies performance towards the contracted goals set for the program year;
- ④ Each agency receiving a HUD grant is expected to meet or exceed its goals.

2. Data Needed

Performance measurement report			
Data Requested	Information Required	Data Requested	Information Required
Month of	Month of the report	Monthly Achievement	Enter your agency achievement for each output and outcome for the month of the report
Organization/Program	Name of the organization or the funded program	Year to Date	Enter your agency achievement for each output and outcome since the beginning of the program year
Stated Outputs/Goals	Outputs are retrieved from Exhibit B of the grant agreement. <i>Prepopulated</i>	Goal	This is the entire program year goal as set on Exhibit B of the grant agreement for each output and outcome. <i>Prepopulated</i>
Stated Outcomes	Outcomes are retrieved from Exhibit B of the grant agreement. <i>Prepopulated</i>	% of Goal	A pre-existing formula calculates the percentage achieved toward your agency goal for each output and outcome (<i>do not modify formula</i>)

3. Most Common Error

It is common to confuse output and outcome; below are definitions of both terms:


- ④ Output: the direct products or results of program activities;
- ④ Outcome: the benefits that result from the program activities.

For examples of output and outcomes see [Section V, Part E](#).

V. Attachments


A. Sample Request for Reimbursement and Financial Status Report

Subrecipients should provide supporting documents for each item requested for reimbursement (see [Section IV, Part A, Number 3](#) for details).

		<p align="center">COMMUNITY DEVELOPMENT BLOCK GRANT (CDBG) REQUEST FOR REIMBURSEMENT AND FINANCIAL STATUS REPORT DIVISION CODE: CDBGA</p>		
Identification Data		INVOICE #	PY15-MA: 2	
Subrecipient	Mentoring Associates	PO #		
Address	101 W. Abram St. Arlington, TX 76010	Contract Period	7/1/15 to 6/30/2016	
		Report for Month Ending	Aug-15	
		Phone Number	817-459-6258	
		Fax Number	817-459-6253	
		Tax ID #	12-3456789	
Reimbursement Request		Budget	This Month	Cumulative
Salary: Mentor Coordinator				
	Salary	\$ 15,000.00	\$ 1,250.00	\$2,500.00
	Employee Health/Retirements	\$ 3,500.00	\$ 250.00	\$ 500.00
	Payroll Taxes	\$ 1,500.00	\$ 125.00	\$ 250.00
	TOTAL	\$ 20,000.00	\$ 1,625.00	\$ 3,250.00
All supporting documentation for this request is attached with the following exceptions:				
Financial Status				
	Grant Amount	\$	20,000.00	
	Amount This Request	\$	1,625.00	
	Total Previous Requests	\$	1,625.00	
	Remaining Balance	\$	16,750.00	
Final Report:	Date			
Subrecipient Approval				
	Jane Smith (signature in blue ink)	Accountant	9/10/2015	
Prepared By		Title	Date	
	Andrew Williams (signature in blue ink)	Financial Director (or any authorized signatory from your organization as mentioned on the grant agreement)		
Approved By		Title	Date	
CD&P Office Approval				
Received/Approved By		Title	Date	
City Staff Use Only				
Accounting Unit		Catalyst ID		

B. Sample Population Served Report

The data entered in the Population Served Report should always match the data in the Client data Summary.

 <div style="text-align: center;"> COMMUNITY DEVELOPMENT BLOCK GRANT (CDBG) Population Served Report </div>								
Agency:		Mentoring Associates						
Month:		Aug-15						
Project:		High School Mentoring						
		Monthly			Annually			
		Unduplicated Total Served	Unduplicated Hispanic	Cumulative Total Served	Cumulative Hispanic			
Single Race	White			3	1			
	Black/African American	1		2				
	Asian			1				
	American Indian/Alaskan Native	1		2	1			
	Native Hawaiian/Other Pacific Islander			1				
Multi-Race	American Indian/Alaskan Native & White			1				
	Asian & White	2	1	2	1			
	Black/African American & White			3	1			
	American Indian/Alaskan Native & Black/African American			1				
Other Race	Other	3	2					
TOTAL of each column		7	3	16	4			
		Monthly		Annually				
Total # of persons assisted (Arlington CDBG Only)*		7		16				
Very Low Income VLI (<30% of median)		4		7				
Low Income LI (<50% of median)		2		5				
Moderate Income MI (<80% of median)		1		3				
Above Moderate Income AMI (>80% of median)				1				
TOTAL		7		16				
Percent LMI (must be a minimum of 51%)		100%		94%				
Female Head of Household		4		11				
	1	2	3	4	5	6	7	8
<30%	\$14,650	\$16,750	\$20,090	\$24,250	\$28,410	\$32,570	\$36,730	\$40,890
<50%	\$24,400	\$27,900	\$31,400	\$34,850	\$37,650	\$40,450	\$43,250	\$46,050
<80%	\$39,050	\$44,600	\$50,200	\$55,750	\$60,250	\$64,700	\$69,150	\$73,600

*Total number of persons assisted (Arlington CDBG Only) should equal the unduplicated total served (C24=C27 and F24=F27)

The data entered in the Client Data Summary originates from Client Intake Forms. Agencies' forms could be used as well to collect this information (for more details see [Section IV, Part B, Number 1](#)).

COMMUNITY DEVELOPMENT BLOCK GRANT												Aug-15				
Client Data Summary												Mentoring Associates				
Organization/Program																
Month of																
CDBG #	Case #	Client Name	Date of Initial Service	Client Race	Hispanic Y/N	Client Age	Sex/Hoh	Age/Hoh	# in HH	Total Annual HH Income	Source	Verified	VLI	LI	MI	AM
10	23	John Doe	1-Aug	AI/AN		15	F	50	3	\$31,400.00	Client Intake Form	Y		X		
11	27	Carla Suarez	3-Aug	O	Y	12	M	38	2	\$31,400.00	Client Intake Form	Y		X		
12	32	Matt Lee	3-Aug	AWW		16	F	51	5	\$60,250.00	Client Intake Form	Y			X	
13	40	Dante Simmons	10-Aug	O	Y	18	F	39	4	\$24,250.00	Client Intake Form	Y	X			
14	43	Ali Hussein	12-Aug	O		17	M	45	2	\$16,750.00	Client Intake Form	Y	X			
15	49	Andrea Luna	20-Aug	AWW	Y	13	F	40	4	\$24,250.00	Client Intake Form	Y	X			
16	55	Tina Williams	28-Aug	B/AA		15	M	42	5	\$28,410.00	Client Intake Form	Y	X			


Instructions: Complete for each new client in your CDBG contract period. Do not duplicate clients who have been previously reported. Income must be verified with documentation maintained in client files at the agency. Other documentation should be available as well.

D. Sample Client Service Log

[illegible]

E. Sample Performance Measurement Report

In the example below, Outcome #2 can be measured each time a school report is out. On the other hand, Outcome #1 and #3 can only be measured at the end of the school year. This is acceptable as long as by the end of the program year all outcomes have been measured, entered in this report and submitted to Grants staff.

COMMUNITY DEVELOPMENT BLOCK GRANT						
Performance Measurement Report						
		Month of	Aug-15			
		Organization/Program	Mentoring Associates			
	Stated Outputs/Goals	Outputs Monthly Achievement	Outputs Year to Date	Output Goal	% of Goal	
1	Provide mentoring to 150 at risk high school students.	18	38	150	25%	
2	Donate youth motivation material to parents of 120 at risk high school students.	7	15	120	13%	
3	Number of Persons Assisted with Improved Access to a Service*	18	38	150	25%	
	Stated Outcomes	Outcomes Monthly Achievement	Outcomes Year to Date	Outcome Goal	% of Goal	
1	100% of at risk high school students mentored will remain in school.			150	0%	
2	100% of at risk high school students whose parents used the motivation material will improve their class attendance	10	10	100	10%	
3	50% of at risk high school students mentored will improve their overall school performance by one letter grade during the school year			38	0%	

* If a grantee funded a new public service activity in the past and now continues to fund that activity, that would be initially reported as new access and would continue to be reported as new access in subsequent funding years. This approach would also be true if a service initially qualified as improved access or enhanced quality and it was funded again in subsequent years.

F. Sample Client intake Form

COMMUNITY DEVELOPMENT BLOCK GRANT (CDBG) Client Intake Form

Agency: Mentoring Associates
 Month: August 2015
 Project: Mentoring
 Date: 08/12/2015
 Name: Ali Hussein
 Address: 123 Example St., Apt 456, Arlington, TX 76010

Ethnicity: ☐ Hispanic ☒ Non Hispanic
 Client Age: 17
 Age of Head of Household: 45
 Sex of Head of Household: ☐ Female ☒ Male
 Number of People in Household: 2

Client Race

Circle One:

1	White	2	Black/African American	3	Asian	4	American Indian/Alaskan Native	5	Native Hawaiian/Other Pacific Islands
---	-------	---	------------------------	---	-------	---	--------------------------------	---	---------------------------------------



6	American Indian/Alaskan Native & White	7	Asian & White	8	Black/African American & White	9	American Indian/Alaskan Native & Black/African American	10	Other Race
---	--	---	---------------	---	--------------------------------	---	---	----	------------

Household Income

*Columns Denote # of People in Household

Circle One:

	1	2	3	4	5	6	7	8
<30%	\$14,650	\$16,750	\$20,090	\$24,250	\$28,410	\$32,570	\$36,730	\$40,890
<50%	\$24,400	\$27,900	\$31,400	\$34,850	\$37,650	\$40,450	\$43,250	\$46,050
<80%	\$39,050	\$44,600	\$50,200	\$55,750	\$60,250	\$64,700	\$69,150	\$73,600

30%=Very low income (VLI) 50%=Low income (LI) 80%=Moderate Income (MI)

I certify that all of the information on this form is true and correct and that all income is reported. I understand this information is being given for the receipt of federal funds, that the information on this application may be verified, and that deliberate misrepresentation of the information may subject me to prosecution under applicable state and federal laws.

Client Signs and Date Here

Client Signature Date

Staff Signs and Date Here

Staff Signature Date



For more information about subrecipient reporting for HUD Grants, please contact:

City of Arlington, Texas
Grants Management
101 W. Abram St., 3rd Floor
P.O. Box 90231 MS 01-0330
Arlington, TX 76004-3231

Phone: 817-459-6258
Fax: 817-459-6253
Email: GrantsManagement@arlingtontx.gov